THE BITWORKS INC.

The BitWorks, Inc

The Bitworks, Inc. is your one-stop shop for all of your technology related needs. We provide computer repair, phone & tablet repair, new & refurbished computer sales and a range of technical support services for individuals and business.

The Bitworks also provides website design, costume PHP programing, computer consulting, and website and e-mail hosting services.

We provide different repairing options to fit your needs:

- The Bitworks is just a phone call away with our Remote support capabilities.

- Bring in any electronic to any two of our locations to be repaired.

- Have our trained technicians come to you! With our onsite support. We travel to home or the office.

How to Boost Cell Signal Inside Your Home!

More and more people are dropping their home phone landlines and just using their cellphones to communicate. But if you drop calls or text messages don't send out. Then you might want to think of these options.

Signal Booster (repeater); Femtocell (microcell) or calls over WI-FI. Just a few ideas to look into.

Contents

Top 10 Best Laptops 2016!

With returning back to School and schedules, it's an opportunity with a much needed breathing room, this is as fine of chance as any to invest in some fresh technology to make going back to school more bearable.

Here is a list of the top 10:

1. Asus Zenbook UX305
2. HP Chromebook 14
3. 13.3-inch MacBook Pro
4. Acer Chromebook 15
5. 13-inch MacBook Air
6. Lenovo IdeaPad Y700
7. Dell XPS 13
8. HP Pavilion X2
9. Microsoft Surface Pro 4
10. LG Gram 15

"Whether you want to uncover the secrets of the universe, or you want to pursue a career in the 21st century, basic computer programming is an essential skill to learn." (Stephen Hawking)

Make the most of your Monthly Service Plan!

Tune-ups are one way to make the most of your service plan. A tune-up once every few months will keep your system running smoothly. They essentially keep your PC organized internally by tossing out the junk and managing essential files. After a tune-up, you will see a quicker response time, which keeps you sane and happy.

In addition to tuning up your PC, regular network maintenance is another way to efficiently use your service plan. We will verify backups, firewalls and overall networking security.

Rather than spending a bunch of money fixing problems that have built up over time, regular check-ups will prevent major problems and headaches from occurring.
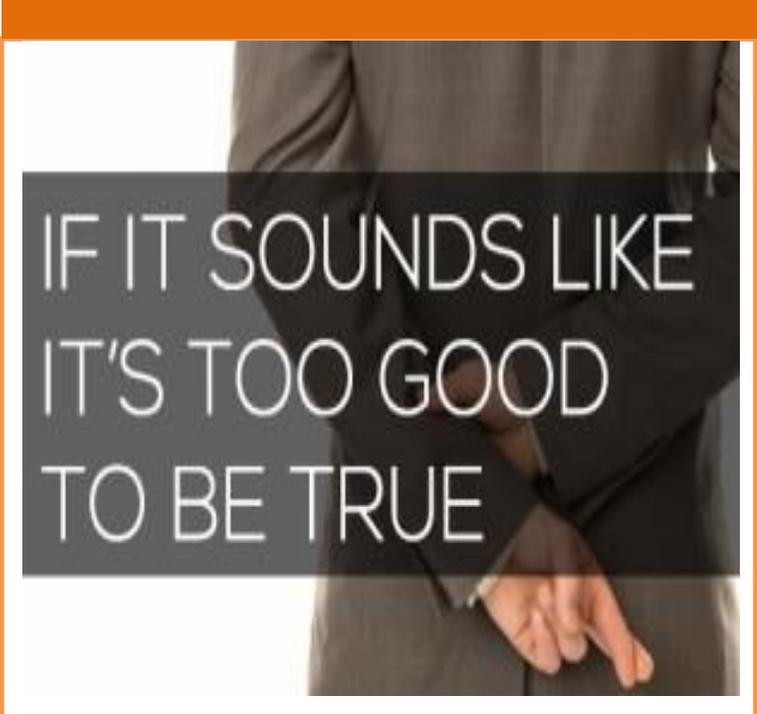
Preventative actions save money in the long run!

How to Extend Wireless Internet Coverage.

We like old homes. They are steeped in history, every blemish tells a story and every extra detail adds a bit of charm. We also like big homes. Unfortunately, both types of homes are enemies of wireless internet. Here are some ideas to improve:

1. Wireless to wireless range extender.
2. Ethernet over powerline to wireless range extender.
3. Ethernet to Wireless Access Point (WAP)
   a. Apple Airport in bridge mode.
   b. Generic WAP
   c. Router converted to WAP

We've given you three options to look into increasing your wireless range. If you would like more information, please contact us.

Sounds Too Good To Be True! Protect Yourself from SCAMS!

- **If something sounds too good to be true, it probably is.** Beware of offers for free products, claims you won a contest you did not enter, or get-rich quick schemes.

- **Take the time to investigate claims**. If you think what a stranger is telling you might be true, investigate before giving them personal or financial information. Be sure to verify their phone number yourself through internet search. Don't simple call the number stranger gives you.

- Pay for expensive services, products, or vacation deals with credit card so **Fraudulent charges can be disputed.**

- **Do Not WIRE Money to anyone**!!! Unless you are absolutely sure it is someone you know and trust. Once wire funds are picked up, there is little law enforcement can do to help you.

- When selling something, beware of anyone who wants to overpay and ask you to reimburse the difference. **Even if a check has been cleared for your use, it may still be identified as counterfeit and you could lose funds you have spent from it.**

- Don't send a check, cash, or money order or give out your account information to anyone **insisting on immediate payment!!**

My Tech Guy Plan!

We offer a plan for personal PC users. We call it the My Tech Guy Plan and here is how it works.

This plan covers up to three personal computers/tablets for a low monthly fee. (This is a 12 month plan)

What it covers:

1. All labor. (remote support or in shop labor)

2. Virus protection.

3. Your own personal IT.

4. 10GB of monthly Back-up.

Stop by one of our shops to get more information.

- **Guard credit card information, social security number, and checking account information as you do the keys to your house.** They are the keys to your bank accounts and your identity. Don't put this information on driver's licenses, checks or give it out to the strangers who ask for it over the phone or at the door.

- Never place bank statements, credit card information or any such sensitive financial or personal information in the trash without first **shredding or otherwise defacing all account numbers.** Do no leave mail in mailbox overnight or on weekends.

- Avoid fake and forged check scams. Be suspicious of **any check** you receive from unknown or unexpected source.

- **Don't let anyone rush you into making a decision.** Take your time to ask questions and gather information about the product, contest, company, or charity and ask for written information to be sent to you. Scam artists typically will not take the time to provide this.

Trick or Treat? Jokingly or seriously, Halloween can end up really damaging your PC

As Halloween approaches, applications, fake websites, spam and Trojans all put on a disguise to try to trick users. However, these have intensified over the years and we are seeing old specimens 'coming to live', new strains and fake applications that only attempt to scare users a little bit.

Even though computer pranks are nothing new, they get massively distributed in the days leading up to Halloween in order to terrorize users. These applications are actually harmless, as they really do not contain any malware or Trojans.

They usually arrive at the targeted computer from one of the victim's contacts as a Halloween video or an online greetings card via email, social networks, etc. However, once you download and install them, they show a series of messages and screens informing you that you have been infected.

TIME TO BRING IT IN TO OUR SHOP!!!